

Cancellation Form For Consumers

Your Right to Cancel

You have the right to cancel this Contract without giving any reason within 14 days of the day following the date on which you receive the goods.

To exercise the right to cancel, you must inform us, VIC Group U.K. Ltd at 1 Pioneer Way, Lincoln, LN6 3DH, 01522 696555, hiredesk@vicgroup.co.uk of your decision to cancel a Contract by a clear statement (e.g. a letter sent by post or e-mail). You may use the cancellation form below, but it is not obligatory.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

Effects of cancellation

If you cancel this Contract, we will reimburse you all payments received from you.

We may make a deduction from the reimbursement for loss in value (or use of) of any goods supplied, if the loss is the result of unnecessary handling by you. Please note that if you wish to return unwanted goods, you will have to do so at your own expense.

We will make the reimbursement without undue delay, and not later than –

- (a) 14 days after the day we receive back from you any goods supplied, or
- (b) (if earlier) 14 days after the day you provide evidence that you have returned the goods, or
- (c) if there were no goods supplied, 14 days after the day on which we are informed about your decision to cancel this contract.

We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement.

If you requested to begin the performance of services during the cancellation period, you shall pay us an amount which is in proportion to what has been performed until you have communicated to us your cancellation of this contract, in comparison with the full coverage of the contract.

Cancellation Form For Consumers

(Complete and return this form only if you wish to withdraw from the contract)

To:
VIC Group UK Ltd
1 Pioneer Way
Lincoln
LN6 3DH

01522 696555
hiredesk@vicgroup.co.uk

I/We* hereby give notice that I/We* cancel My/Our*

Contract of sale of the following goods*

or

For the supply of the following service*

Ordered on* Received on*

Reference / Advice Note / Hire Contract* number

Name of consumer(s)

Address of consumer(s)

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.....

Signature of consumer(s)
(only if this form is notified on paper)

Date

**Delete as appropriate*

July 2024