



company  
profile

**Plant & Tools  
Powered Access  
Specialist Equipment**

 **VIC** Group  
*HASSLE FREE HIRE™*

*We know that equipment hire is often a critical part of your projects, but when things go wrong it is frustrating and costly!*

The **2** biggest causes for downtime on site are...  
**Late deliveries & breakdowns**

### Are you sick of...

- Late deliveries?
- Equipment breaking down?
- Trying to reach the right department?
- Just being treated like an account number?
- Unhelpful staff?
- Poor communications?

*We have made it **our mission** to change all that!*





# What does **HASSLE FREE HIRE™** really mean?

## On time...

***We promise to deliver your order to site on time\* or you have that day's hire FOC!***

**We even collect fast,** over 90% of our collections are made within 1 working day of the off-hire which reduces the risk of damage or theft of the equipment being left on site after your job is finished.

## Peace of mind...

Having ***"good equipment, well maintained"*** is one of our core directives, which results in peace of mind for you. We only stock equipment from leading brands, and everything is carefully inspected and tested before each hire.

***As a result, our hire fleet reliability is over 98%!***



## Experienced, friendly staff...

No more phoning multiple depots, or being passed from pillar to post, whatever equipment you require our own in-house hire team handle it all. With a combined experience of over 150 years, we'd be glad to discuss your project or arrange a site survey to specify the best equipment for your job.

## Solutions driven team...

We love saying **YES!** Our dedicated hire team work closely together to achieve the best outcome for you, whether it's a tight delivery deadline, or bespoke equipment setup.

\*Within the time slot confirmed in writing on the hire contract



## Who are we?

ViC Group is an independent hire company based in Lincoln, with an extensive hire fleet covering everything from small tools and specialist equipment, to powered access and plant.

## About us...

Founded in 1981 in Nottinghamshire, ViC Group is now a thriving 3rd generation family-owned business with a hire fleet of over 2,000 items.

A lot has changed since then, but what hasn't changed is the can-do attitude and solutions-minded approach of our founders. This lives on and has never been so important to us as it is today.

The family is still involved in the day-to-day running of the business, and we are committed to continuing our legacy of *"good kit, well maintained"* and excellent customer service. We call it **HASSLEFREEHIRE™**.



## **What area do we cover?**

We supply our equipment nationally through our own fleet of delivery vehicles.

Depending on the site location and duration of hire, we also utilise the services of carefully selected hire partners throughout the UK to provide a truly national service.

Couple this with our customised software system and meticulous hire processes, you can rest assured that your order will receive the same high level of attention and hassle-free experience wherever you are



## Testimonials

"Always excellent service from start to finish. Sometimes we need to hire equipment at very short notice due to unforeseen site issues etc. and the team always go the extra mile to help us out."

P.Bennett, Multicare

"Really helped us out with keeping a business operational, pulling out all the stops 5 mins before closing for the next day - which is a weekend! Thank you"

Facilities Manager

"Amazing service, clearly customer service is top of their agenda, and they are ultra-responsive to enquiries, even "out of hours" - 5 Stars all the way."

R.Boulton

"We've all agreed this morning how fantastic ViC Group were last night - things don't always go to plan but having you guys on our team is a great place to be!"

C.T, Trans-Sport TV

"Many thanks for all your help and the quick turnaround from your team to our ever-increasing demands."

Purchasing Manager, Virgin Trains

## Who we work with...

We work alongside buyers, project managers and facilities managers in a wide range of industries, giving them more time and less stress!

GallifordTry

ROYAL  
AIRFORCE

3M

+BOWMER  
KIRKLAND

BEAL HOMES



NHS

TAYLOR  
LINDSEY



## Hire fleet overview



HEATING & COOLING



PIPEWORK TOOLS



PLANT & MACHINERY



LOW LEVEL ACCESS



POWERED ACCESS



CLEANING EQUIPMENT

For our full range visit  
[www.vicgroup.co.uk](http://www.vicgroup.co.uk)

Want to try  
**HASSLE FREE HIRE™**  
for yourself?

To find out more, call us today

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